## **AMENDMENTS TO THE CLAIMS**

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- 1. (Currently Amended) A computer system for use in a web-based managed care transaction system, the computer system comprising:
  - a memory; and
- a set of linked data tables organized into a logical entity in the memory and including for each member:
- a master account table including account setup information for at least one of utilization and login actions for said web-based managed care transaction system;
  - a member table including identity information for at least one member;
- a set of one or more member history tables associated with the member table, each member history table associated with a given employer plan, wherein said logical entity is persistent over changes to each members' changes within said employer plan;

wherein the web-based managed care transaction system is adapted to <u>enable provide</u>, via the linked set of data tables, <u>an administrative account to be moved across health plans a history of healthcare benefits</u> of the at least one member throughout their life; and

wherein the web-based managed care transaction system is adapted to allow the at least one member to review and manage the <u>administrative account</u> <u>history of healthcare benefits</u> via a web browser, the <u>administrative account comprising a</u> history of <u>health plans</u> <u>healthcare benefits</u> including past and present <u>health plans</u> <u>healthcare benefits</u> of the at least one member.

- 2. (Previously Presented) The computer system as described in Claim 1 wherein the set of data tables includes an employer table having associated therewith a set of one or more employer plan tables.
- 3. (Previously Presented) The computer system as described in Claim 2 wherein a given employer plan table identifies a given employer plan.
- 4. (Previously Presented) The computer system as described in claim 2 further including a managed care organization (MCO) table having associated therewith a set of one or more MCO product plan tables.
- 5. (Previously Presented) The computer system as described in Claim 4 wherein a given MCO product plan table has associated therewith the set of one or more employer plan tables.
- 6. (Previously Presented) The computer system as described in Claim 1 wherein a given member history table has associated therewith a set of one or more coordinated benefits tables.
- 7. (Previously Presented) The computer system as described in Claim 1 wherein a given member history table has associated therewith a set of one or more assigned primary care physician (PCP) tables.

- 8. (Previously Presented) The computer system as described in Claim 7 wherein an assigned PCP table has associated therewith a provider affiliation table.
- 9. (Previously Presented) The computer system as described in Claim 1 wherein the set of data tables further includes a provider information table.
- 10. (Previously Presented) The computer system as described in Claim 1 wherein the provider information table includes a set of one or more provider affiliation tables, a set of one or more hospital affiliation tables, and a set of one or more provider staff tables.
- 11. (Previously Presented) The computer system as described in Claim 1 wherein the set of data tables includes a staging area table that includes data which tracks the member through various transaction events.
- 12. (Currently Amended) A web-based managed care transaction system accessible over a computer network using a client browser, comprising:
  - a transaction server;
- a database for storing a set of linked data tables organized into a persistent logical entity wherein said logical entity maintains data on each member in spite of status changes and including for each member:
- a master account table including account setup information for at least one of utilization and login actions for said web-based managed care transaction system;
  - a member table including identity information for at least one member;
- a set of one or more member history tables associated with the member table, each member history table associated with a given employer plan;

wherein the web-based managed care transaction system is adapted to <u>enable provide</u>, via the linked set of data tables, <u>an administrative account to be moved across health plans a history of healthcare benefits</u> of the at least one member throughout their life; and

wherein the web-based managed care transaction system is adapted to allow the at least one member to review and manage the <u>administrative account history of healthcare benefits</u> via the client browser, the <u>administrative account comprising a</u> history of health plans <u>healthcare benefits</u> including past and present <u>health plans healthcare benefits</u> of the at least one member.

13. (Currently Amended) A network-based managed care system comprising a network based server;

at least one client machine on which a graphical user interface operates;

a network based subsystem comprising:

- a multiplexer;
- a plurality of functional modules;
- a transaction processor; and
- a database wherein a logical entity retains data representative of users received healthcare within said database persistent across changes to a user's healthcare plan, said database including a master account table for retaining account setup information for at least one of utilization and login actions for said web-based managed care transaction system, and a member table including identity information for at least one member;

a managed care organization (MCO) subsystem interfaced to said transaction processor; wherein the network-based managed care system is adapted to <a href="mailto:enable-provide">enable provide</a>, via the database, <a href="mailto:an administrative account to be moved across health plans">enable provide</a>, via the database, <a href="mailto:an administrative account to be moved across health plans">enable plans</a> a history of healthcare benefits of the at least one member throughout their life; and

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wherein the <u>administrative account comprises a</u> history of <u>health plans including</u> <u>healthcare benefits include</u> past and present <u>health plans</u> <u>healthcare benefits</u> of the at least one member.

14. (Previously Presented) The network-based managed care system of Claim 13 wherein said functional modules comprise:

an enrollment module; billing module; messaging module; and inquiry module.

- 15. (Previously Presented) The network-based managed care system of Claim 13, wherein changes to a user's health plan occur as a user changes employment.
- 16. (Previously Presented) The network- based managed care system of Claim 13, wherein changes to a user's health plan occur as a user changes their healthcare plan.
- 17. (Previously Presented) The network-based managed care system of Claim 13 wherein the network comprises an Internet.
- 18. (Previously Presented) The network-based care system of Claim 13 wherein said database contains a historical record of care provided to said user.
- 19. (Currently Amended) The network-based managed care system of Claim 13 wherein said persistent logical entity comprises the a healthcare administrative account record.
- 20. (Previously Presented) The network-based managed care system of Claim 19 wherein said persistent logical entity spans a user's change in employment plans.